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Ms. Delos Santos earned her degree in BSBA Business Management at the La Consolacion College Manila in 2003 where she graduated Magna Cum Laude.

She has extensive marketing experience in several banks such as Bank of Commerce, Prudential Bank, and Bank of the Philippine Islands. She also has a stint in financial research and data analysis at Thompson Financial Corporation before she was hired at Postbank as an Account Assistant III of then Account Management Department in 2007. Since then, from supervisory position she was promoted as an officer, from Assistant Manager, up to Assistant Vice-President of the now Corporate Banking Department I.